

To: Equality and Social Justice Committee, Senedd

SeneddEquality@senedd.wales

Dear all,

I am writing to you regarding Digital Inclusion Alliance Wales' launch of its new Agenda for Digital Inclusion: From Inclusion to Resilience 2nd Edition. It is more important than ever that everyone in Wales is able to access the internet and use digital devices confidently and securely. The Digital Inclusion Alliance Wales is a cross-sector and pan-Wales network working to ensure that Wales is a truly digitally-inclusive nation, and we would welcome the opportunity to work with you to ensure that this mission is achieved.

You may have received a copy of the Agenda already via your office but we wanted to share our work particularly with this committee given its remit and scope.

We first published our Agenda at the start of 2021, highlighting five key priority areas that our experience and expertise told us were necessary to ensure that everyone in Wales is digitally-included. Over the past two years we have made significant progress, with more people than ever now using the internet. We have seen new members join the Alliance, cross-sector working to deliver for communities, and examples of good practice across public services.

However, it is vital that we review our progress against the Agenda and consider the new circumstances we are working in. While Covid-19 was the primary backdrop to the Agenda's publication in 2021, the cost-of-living crisis is now presenting the greatest threat to our communities. We hope that our refreshed agenda will set clear goals, create new digital inclusion champions across Welsh public services, and lead to even more organisations from the public and private sectors joining the Alliance.

We also need to ensure that digital inclusion continues to be embedded in policy and practice. We would welcome the opportunity to work with you to ensure that policy is being developed and implemented as successfully as possible. Digital inclusion is everyone's responsibility, and it is vital that this principle is embedded in communities across the country. We hope that the attached copy of the Agenda will support you in your work. If you would like further information or wish to meet to discuss this further, please contact us at

Yours sincerely,

Prof Hamish Laing, Chair, Digital Inclusion Alliance Wales



Digital Inclusion Alliance Wales
Cynghrair Cynhwysiant Digidol Cymru